

FOSTER CLEANING SERVICE

FLUFF AND FOLD TERMS OF CONDITION

Terms & Conditions

By retaining our services, you agree that you have read and understood the following terms and conditions:

Foster Cleaning Service follows standard cleaning procedures to clean each fabric. We exercise the utmost care in cleaning laundry entrusted to us, and use such processes which, in our opinion, are best suited to the nature and conditions of each individual item.

Care information must be permanently attached to all garments. If this information is not present and the garment is damaged as a result, or if care instructions are followed and the garment or some component part fails, the responsibility is with the manufacturer. Your best recourse is to go to the retailer who sold you the item. Good retail practice requires that a store exchange a defective item or refund the price.

We can't assume responsibility for inherent weaknesses or defects in materials which may result in tears or development of small holes in fabric that are not readily apparent prior to washing. We can't guarantee against color loss, color bleeding, and shrinkage, or against damage to weak and tender fabrics.

We have the right to refuse any item for cleaning. We will not accept articles soiled with blood, vomit, urine, feces, bed bugs or other potentially infectious contaminants.

We charge extra for heavily soiled items that require special handling (excessive pet hair, mud, mildew, etc.)

We try our best to keep track of items, however, we are not responsible for loose items in pockets or bundles of garments (i.e. jewelry, watches, cash).

We request that customers empty pockets prior to pick up as we can't be held responsible for damage to your garments from items left in pockets (lipstick, gum, pens, etc.).

Foster Cleaning Service liability with respect to any damaged items shall not exceed ten (10) times our charge for cleaning that garment regardless of brand or condition.

No claims for damages will be recognized unless you advise us of same within forty eight (48) hours of receiving the garments and or linens.